

Client Evaluation

Contributed by Administrator
Thursday, 25 October 2007
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CENTRAL DEFENSE SECURITY – CLIENT SURVEY

PLEASE PROVIDE US YOUR VALUABLE FEEDBACK TO BETTER SERVE YOU!

Name:

Excellent
Good
Fair
Poor

Please rate the appearance of our officers.

Please rate the customer service attitude and professionalism of our officers.

Please rate our officer's knowledge of your specific post.

Please rate our officer's knowledge of security overall.

Please rate our officer's reporting skills.

Please rate our officer's reliability and dependability.

How confident are you that CDS officers will take care of issues and incidents in terms of communication and reporting?

How confident are you that CDS management will take care of issues and incidents once they are reported?

How would you rate our 24 hr dispatch service? Do our dispatcher's seem concern, confident and knowledgeable?

How well are we supervising and supporting our officer's on post?

How would you rate your security service overall?

How would you rate our billing services and response?

ADDITIONAL SUGGESTIONS / COMMENTS

THANK YOU FOR YOUR BUSINESS AND YOUR TIME!

If you would prefer to email me or contact me on my cell phone I would greatly appreciate any feedback you could provide. Craig Weiss, CEO - Mobile (901) 870-7048 - Email cweiss@centdef.com